



Carbon Reduction Plan

1. Purpose

Horizon Support Services recognises that climate change presents one of the greatest long-term challenges facing society.

Although we are a relatively small provider of residential care services, we acknowledge our responsibility to minimise our environmental impact and contribute towards the UK's commitment to achieving Net Zero greenhouse gas emissions by 2050.

This Carbon Reduction Plan outlines the practical steps we are taking to reduce our carbon footprint while continuing to provide safe, high-quality care.

2. Our Commitment

We are committed to continually improving our environmental performance by:

- reducing unnecessary energy consumption;
- reducing waste and increasing recycling;
- making responsible purchasing decisions;
- improving the energy efficiency of our homes;
- reducing unnecessary travel;
- encouraging environmentally responsible behaviours throughout our organisation.

Environmental responsibility forms part of our wider commitment to delivering positive social value within the communities we serve.

3. Our Carbon Footprint

As a growing organisation, Horizon Support Services currently operates two residential care homes in South Wales.

At present we have not undertaken a formal carbon emissions assessment.

During the next review period we intend to establish an emissions baseline that will enable us to monitor progress and identify further opportunities for improvement.

As our organisation grows, we will continue to improve the way we measure and report our environmental performance.

4. Actions We Are Taking

Energy Efficiency

We will seek to:

- replace lighting with energy-efficient LED lighting where appropriate;
- use energy-efficient appliances when replacing equipment;
- improve insulation and energy performance during refurbishment works where practical;
- encourage responsible use of heating, lighting and electrical equipment.
- Waste Reduction

We are committed to:

- reducing unnecessary paper use through increased digital working;
- recycling paper, cardboard, plastics, glass and other recyclable materials wherever local facilities allow;
- reducing single-use products where appropriate;
- disposing of clinical and healthcare waste safely and responsibly.
- Sustainable Purchasing

When purchasing goods and services we will, where reasonably practicable:

- support local suppliers;
- consider environmental performance alongside cost and quality;
- reduce unnecessary packaging;
- purchase durable products with longer service lives.

Travel

We will seek to reduce transport-related emissions by:

- planning journeys efficiently;
- encouraging virtual meetings where appropriate;
- reducing unnecessary business travel;
- maintaining company vehicles responsibly to maximise fuel efficiency.

As our vehicle fleet develops, we will consider lower-emission vehicle options where operationally and financially appropriate.

Property Improvements

As opportunities arise, we will consider environmental improvements including:

- improved insulation;
- energy-efficient heating systems;
- water-saving measures;
- efficient glazing and lighting;
- renewable technologies where appropriate.

These improvements will be considered alongside the needs of the people we support and the financial sustainability of the organisation.

5. Employee Engagement

Every employee has an important role to play in reducing Horizon's environmental impact.

We encourage staff to:

- switch off lights and equipment when not in use;

- minimise waste;
- recycle appropriately;
- use resources responsibly;
- identify opportunities to improve environmental performance.

Small actions taken consistently across the organisation can make a significant collective difference.

6. Monitoring Progress

We will review this Carbon Reduction Plan annually.

Where possible we will monitor:

- electricity consumption;
- gas consumption;
- water usage;
- business mileage;
- recycling performance;
- significant environmental improvements made during the year.

This information will help us identify future opportunities for improvement.

7. Future Commitments

Over the coming years we aim to:

- establish a measurable carbon emissions baseline;
- improve the energy efficiency of our properties;
- further reduce paper consumption through digital systems;
- review vehicle emissions as our fleet expands;
- incorporate environmental considerations into future business planning;
- continue identifying practical opportunities to reduce our environmental impact.

8. Governance

Responsibility for this Carbon Reduction Plan sits with the Responsible Individual.

Environmental performance will be reviewed annually as part of Horizon's wider governance and quality assurance arrangements.

9. Our Commitment

At Horizon Support Services, we believe that caring for people also includes caring for the environment in which we all live.

While our primary responsibility will always be the safety and wellbeing of the people we support, we are committed to reducing our environmental impact in practical, responsible and proportionate ways.

Through continual improvement, responsible decision-making and the collective efforts of our employees, we will play our part in creating a more sustainable future for the communities we serve.