



Environmental Sustainability Statement

1. Purpose

At Horizon Support Services, we recognise that protecting the environment is a shared responsibility.

Whilst our primary purpose is to provide exceptional residential care for adults with learning disabilities and physical disabilities, we are committed to operating our organisation in a way that minimises our environmental impact and supports a more sustainable future.

We believe that responsible environmental stewardship forms an important part of being a well-governed organisation and delivering positive social value within the communities we serve.

2. Our Commitment

We are committed to continually improving our environmental performance by:

- reducing waste;
- improving energy efficiency;
- using natural resources responsibly;
- reducing our carbon footprint;
- supporting sustainable purchasing;
- encouraging environmentally responsible behaviours throughout our organisation;
- complying with all relevant environmental legislation.

Environmental sustainability is considered alongside quality of care, financial sustainability and the wellbeing of the people we support.

3. Managing Our Environmental Impact

We seek to minimise the environmental impact of our day-to-day operations by:

- reducing unnecessary energy consumption;
- monitoring opportunities to improve the efficiency of our homes;
- reducing paper through digital systems wherever appropriate;
- encouraging recycling and responsible waste management;
- reducing unnecessary single-use products where practical;
- maintaining our buildings and equipment efficiently to reduce waste and extend their lifespan.

4. Sustainable Procurement

When purchasing goods and services, we aim to balance quality, value and environmental responsibility.

Where reasonably practicable, we will:

- support local businesses and suppliers;
- consider the environmental impact of products before purchase;
- reduce unnecessary packaging;

- purchase durable, repairable and energy-efficient equipment;
- work with suppliers who demonstrate responsible business practices.

5. Responsible Use of Resources

We encourage all employees to make responsible use of resources by:

- switching off lighting and equipment when not required;
- reducing unnecessary printing;
- using water responsibly;
- recycling appropriately;
- identifying opportunities to reduce waste and improve efficiency.

Every employee plays an important role in supporting Horizon's environmental objectives.

6. Travel and Transport

We recognise that travel contributes to our environmental impact.

Where operationally appropriate, we seek to:

- reduce unnecessary journeys;
- plan travel efficiently;
- use virtual meetings where suitable;
- maintain company vehicles to maximise fuel efficiency;
- consider lower-emission vehicles as our fleet develops.

7. Waste Management

We are committed to reducing waste through:

- responsible purchasing;
- recycling wherever local facilities permit;
- reducing unnecessary disposable products;
- safe and lawful disposal of clinical, confidential and hazardous waste;
- continual review of waste reduction opportunities.

8. Biodiversity and Our Local Environment

We recognise that our homes form part of the wider community and environment.

Where reasonably practicable, we aim to:

- maintain clean, attractive outdoor spaces;
- encourage gardening and outdoor activities with the people we support;
- consider wildlife and biodiversity when maintaining our grounds;
- reduce pollution and litter associated with our operations.

9. Continuous Improvement

Environmental sustainability is an ongoing journey.

We will continue to review our environmental performance through:

- annual policy reviews;
- governance meetings;
- property improvements;
- staff suggestions;
- feedback from stakeholders;
- monitoring of energy and resource usage where appropriate.

As Horizon grows, we will continue to strengthen our environmental practices and identify new opportunities to reduce our environmental impact.

10. Governance

Responsibility for this Environmental Sustainability Statement rests with the Responsible Individual.

The effectiveness of this statement will be reviewed annually alongside Horizon's Carbon Reduction Plan and wider governance framework to ensure it remains current, practical and aligned with the organisation's values.

11. Our Commitment

We believe that caring for people and caring for the environment go hand in hand.

By making thoughtful decisions, reducing waste, using resources responsibly and continually improving the sustainability of our services, we aim to make a positive contribution to the communities we serve and to future generations.

Environmental sustainability is not a one-time initiative. It is an ongoing commitment that forms part of our responsibility as a trusted provider of care and support.